

Figure 1

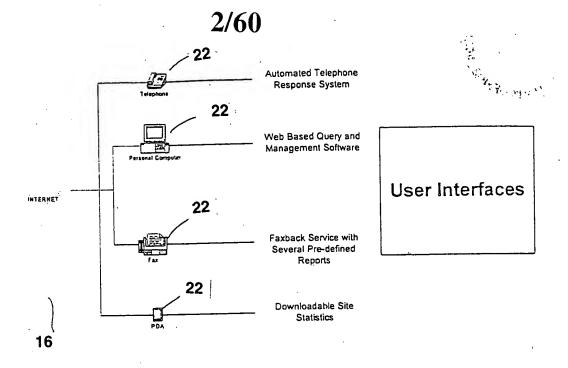


Figure 2



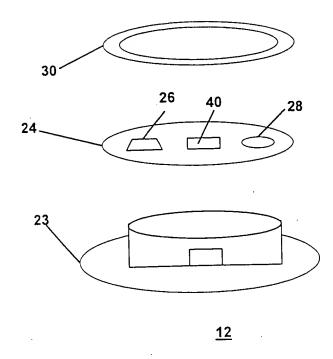


Figure 3

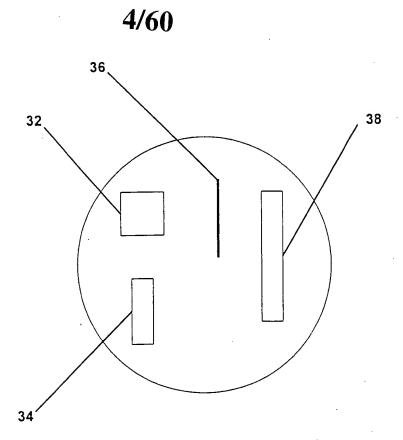


Figure 4

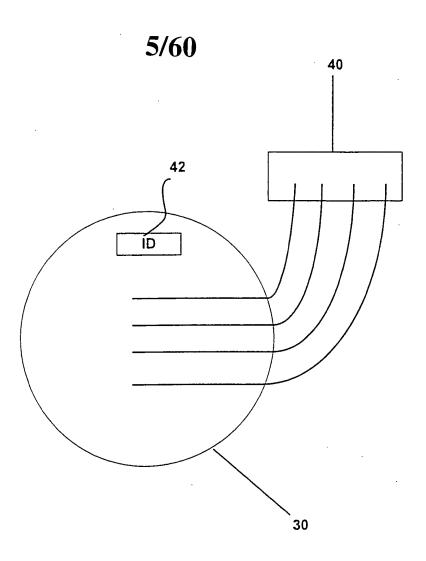


Figure 5



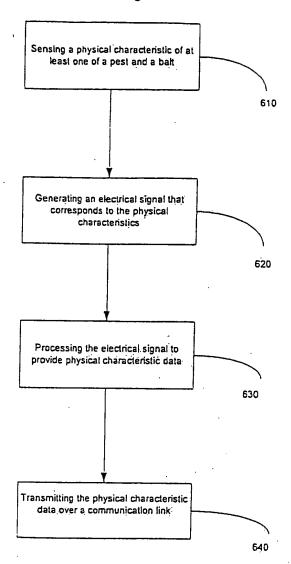


Figure 6A

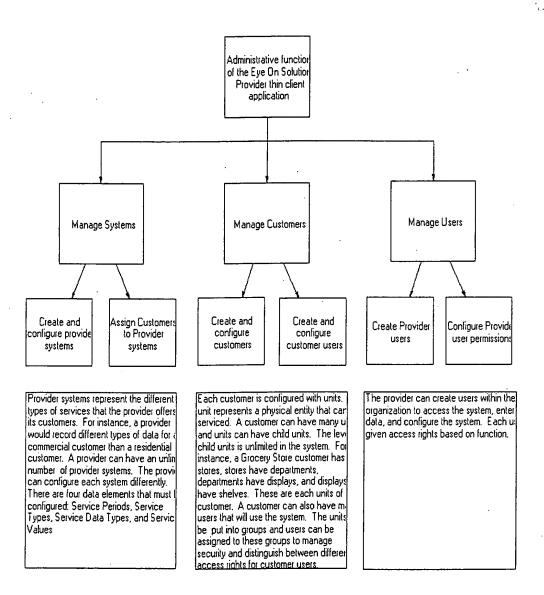


Figure 6B

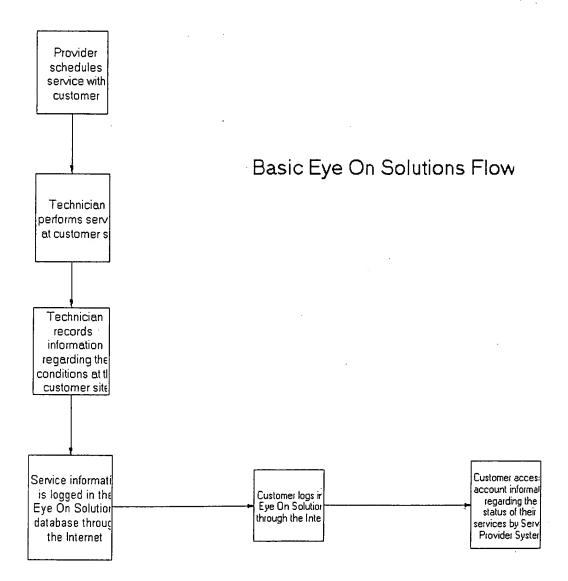


Figure 6C

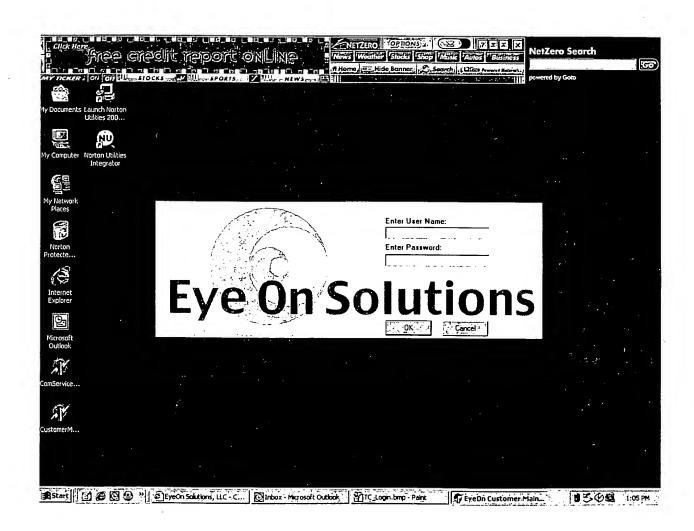


Figure 7A

10711 000	Giant Engl Manage Groups The Jack Flanagan Jack Flanagan Jack Flanagan Manage Carcia Bob Allison Chais Provachy Bill Franks Dean Metropulos Gary Lichius Hope Novak Juste Meredth Jose Meredth Jose Meredth Jose Meshanko Juste Meredth Jose Meshanko Juste Meredth Jose Meshanko Juste Meredth Juste Meredth		Group Members		igned to User
CustomerM	G. Richard Gale G. Ronald Holliday G. Richard Kaisk G. Ralph Schneider G. Rich Vogel Mtt Pest Management		Selected Customer	Submit Change Cancel Ch	enge
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Figure 7B

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1	□ 🖨 Region		Customer Group	
	A 102			
rork	103		Group Type Name:	
;	104		Region	
	105		Group Name:	<u> </u>
	202	Edit Selected Group Type		
· · ·	203			
	105 106 		Available Customer Units Customer	Units in Group,
	ि			d St. 610
et er			167-Greenfield-63	gate-81 nsburg-670
			169-Brighton/Bascom-65	cher St609
	F	Create New Group for Group Type	172-Waterworks-72	na-608
ift .		a separatura ray	173-Century III-73 174-Parkway Center-74	dy Township-2
k	1	Edit Selected Group	175-Hills Plaza 76 - 176-Braddock Hills 77 229-Ligon	be-82 :
	The state of the s		177-Penn Hills-78 171-McM	furray-70 - ring Spring-613
		* Delete Selected Group	181-South Park Center 178 154-Robi	inson Twp. 1-34
ce			182-W. Ruchfield-179 268-Scal 183-Brecksville-180 286-Som	lp Ave. 661 erset-683
	N K		184-Fatalann's-181 264-Som	ersel Plaza-R54
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Figure 7C

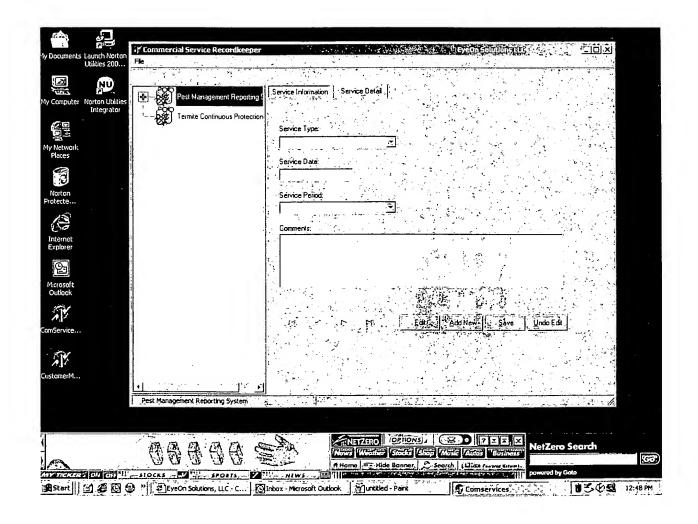


Figure 8A

	The state of the s
uments Launch Norton Utilities 200	Commercial Service Recordkeeper
	The second of th
mputer Norton Utilities Integrator	Giant Eagle
etwork	Harmarville Unit Serviced.
twork ces	Bethel Park: Severity:
ton tte	New Kensir Problém
3	Greensburg Recommend Carrective Action
net orer	Wexload 11 (2) Company to the second of the
soft pok	Comments Spoke to LouAnn, the problem in the bakery has improved but she is still seeing a little activity. A service technic
ook Y	Shakespear West View
vice	Leechburg Add New
x - 1	Caste Villag
eiM	
<u> </u>	win 10. Service Type: ** Telephone Follow-Up ** Service Date: 5/14/2001' //
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RESSIVE.com	A Horne Sports Z Sports Z Sports Spo

Figure 8B

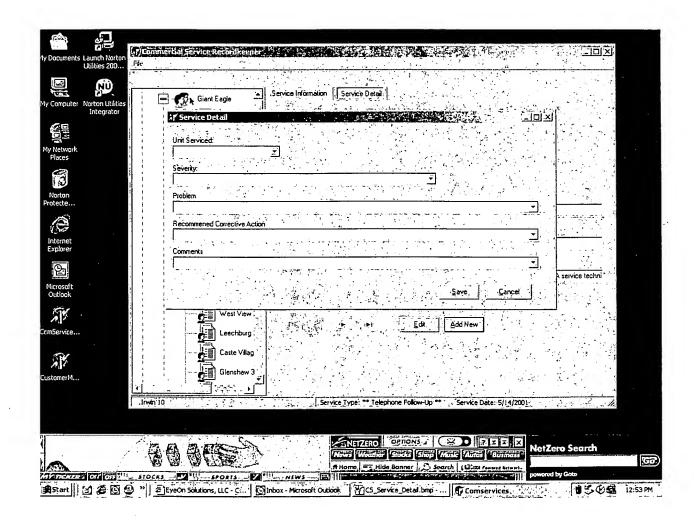


Figure 8C

Utilities 200 Fixe	☐ ☑ Giant Eagle
Integrator Integrator Integrator Integrator Integrator	Unit Serviced:
Noton Protecte	Bakey-1 Breakroom-1 Bulk Food Aisle-1 Daiy-1 Damaged Product-1 Def-1 Deg Food-1
Internet Explorer	Dumpster-Incommenter Corrective Account
Microsoft Outlook	Save Eancel
ComService	Leechburg Caste Villag
CustamerM	Glenshaw 3 Service Type: ** Telephone Follow-Up **** Service Date: 5/14/2001
	NETZERO CONOLINA NETZERO Search
ANY TICKER OF THE STOR	A Homo FE Hido Banner, Soorch Lilities former billion powered by Coto Feyon Solutions, LLC - C Indoor - Microsoft Outlook March 2016 March

Figure 8D

dy Documents Launch Norton Utilities 200	minier class constitution Service Detail
Integrator My Network Places	Unit Serviced Bakery-1 Servicely:
Norton Protecte	Not Applicable No Infestation Potential Problem Moderate Infestation Heavy Infestation: Needs immediate attention Needs immediate attention by on-site personnel
Explorer Microsoft Outlook	Comments A service techni Save Cancel West View
Comservice CustomerM	Leechburg Caste Villag Glenshaw 3°
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Managara on on "" _ 110	FREE CREDIT REPORT online. HERE THORY [World South 1 Dies County C

Figure 8E

My Computer Norton Utilities (C) Correction to the correction of	Giant Eagle	e Information Service Detail
My Network Places Norton Protecte	Unit Service Detail Unit Serviced: Bakery-1 Severity: No Infestation Problem	
Internet Explorer Microsoft Outlook	Ants Carpenter Ants Centipedes Drain Fibes Fruit Fibes Grain Beetles Housefies	A service techni
Conservice	West View Leechburg Caste Villag Glenshaw 3	Add New .
'see important Chea net terms & conditions	redit Decision* 24 Hour Online Access to appropriate getsma VIII. SPORTS VIII. N	Nei/Jeto Segran

Figure 8F

Utilities 200	
Ny Computer Norton Utilities Integrator	Service Detail
My Network Places	Unit Serviced: Bakery 1 Severity:
Norton Protecte	No Infestation Problem Ants
Internet Explorer	Recommended Corrective Action The area where the pipes enter the building need to be caulked
Microsoft Outlook	A service techni
ComService	Leechburg Caste Villeg Glenshaw 3
CustamerM	Service Type: *** Telephone Follow-Up ***Service Date: 5/14/2001
Manager of on West	ANETZERO CONTROLES ACCIONATION CONTROLES AND
Astart (1) (2) (2) (3)	② EyeOn Solutions, LLC - C ② Inbox - Microsoft Outlook . C. Service Detail Proble Tomservices

Figure 8G

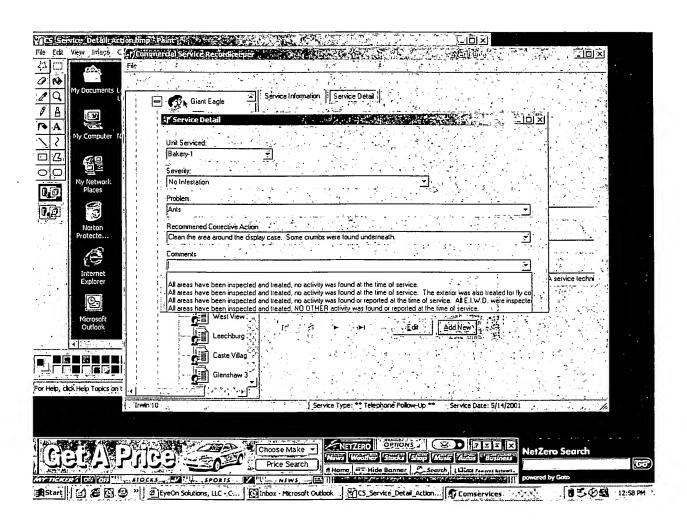


Figure 8H

(A) []		
	Commercial Service Recordkeeper	Prof. 34 * 4 * Eyeon Subtransford is The State of XI
viy Documents Launch Norton Utilities 200		
My Computer Norton Utilities	Giant Eagle Service Information Service Detail	
Integrator	1	
6 2	Service Type:	
My Network	Harmarville " Jelephone Follow-Up "	
Places	Bethel Park Service Date:	
	Flobinson T 5/14/2001	
Norton Protecte	Reinedy Tr. Service Type Service Date: Service Date: Service Date: Service Pariod: April 2001	
	Greensburg April 2001	
@	Irwin 10 Comments:	
Internet Explorer		
2	Wexford 11	
Microsoft	Village Squi	
Outlook	Wexlord 11 - Lim Village Squi Shakespeal West View Caste Villag Glenshaw 3	
F	West View	
ComService	Leechburg	Edit Add New Sove Undo Edit
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	rwin 10 : , Service Type: ** Tel	prione Follow-Up *** Service Date: 5/14/2001
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Start 1 2 2 1	EyeOn Solutions, LLC - C Sinbox - Microsoft Outlook MCS_T	ee_Customer_units

Figure 8I

YES Service Detail Com	mentsbirgi - Print		
File Edit View Image C	r/Comprercial Service	Recordkeeper 📉	if Service Detail
A PASSAVE	File		
O Po File Edit Year			Unit Serviced:
10 BI	Giant	Eagle À	
DA ON	Giant	Lagie	Severity:
PA Q W		Kennedy To	Not Applicable
7 0 B	直	Harmarville	Problem None
$\square \square \square \square \square \square \square$	一	St. 18	ार्वकारक राष्ट्रकार, कर राज्या के साथ रहता है राज्या सम्बद्धा निवास कुमार कार्या के का नाम । जनवार कार्या कर्
	2	Bethel Park	Recommended Corrective Action
의의 그림		Robinson T	The control of the co
		New Kensir	Comments
		THE WAY COLON	Spoke to LouAnn, the problem in the bakery has improved but she is still seeing a little activity. A service technician is sch
Co	2	Greensburg	
		Irwin 10	Save Save
		109	and the second of the second o
P		Wexford 11	Comments
	- 6 2	Village Squi	Spoke to LouAnn, the problem in the bakery has improved but she is still seeing a little activity. A service techni
		Shakespear	
		Silakospeai	
		West View	
		Leechburg	Eda Add New
4 7 7			
	94	Caste Villag	
		Glenshaw 3	
For Help, click Help Topics on t	1		슈타스
	Irwin 10	77.8	Service Type: *** Telephone Follow-Up *** Service Date: 5/14/2001 //
	7,000		
(NETZERO OBTIONS A SO TENT NETZERO Search
Click here f	or your free cre	dit report ont	ine! (Nours Woother Stocks Shop Music Autos Business
Marie and on on the	STOCKS AND SULL S	PORIS Z	Home Search (Class for week Artes)
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Figure 8J

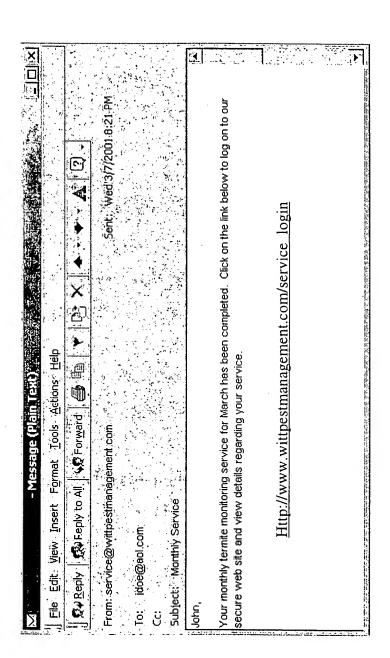


Figure 9A

The state of the s

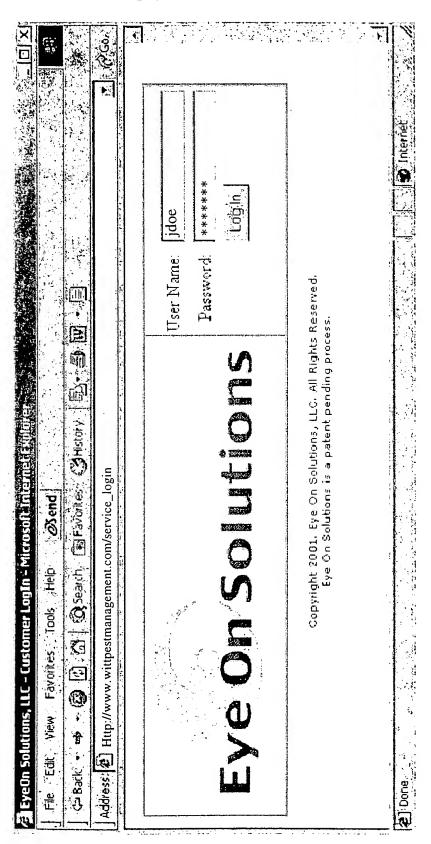


Figure 9B

Eye On Solutions

Pittsburgh, PA 15221

318 Longwood Drive

Provider Update

name to Witt Pest Management. We have recently changed our commitment to service and to This helps to demonstrate our our customers.

a termite and what to do if you Spring marks the beginning of information on how to identify see them, please click here. termite season. For more

Site Overview

Last Service Date: March 3, 2001 Next Service Date: May 6, 2001

June 12, 2000 145 Linear Footage: First Hit Date: Station Count:

PEST MANAGEMEN 3/20/2001 10:52:28 AM

3/21/2001 12:35:41 PM

Last Login

Current Time

John Doe Logged In

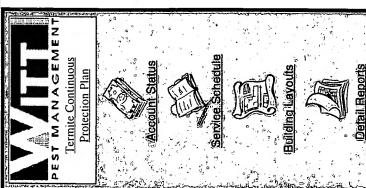


Figure 9C

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.



3/21/2001 12:35:41 PM

Current Time

John Doe

3/20/2001 10:52:28 AM

Last Login

that you would like to access at this time Select the Provider System at the left Eye Om Solutions

PEST MANAGEMENT
Pest Management
Reporting System
Sanitation Evaluation
Reporting System
Sanitation Evaluation
Reporting System
Security Real-Time
Reporting System

Figure 9CC

Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

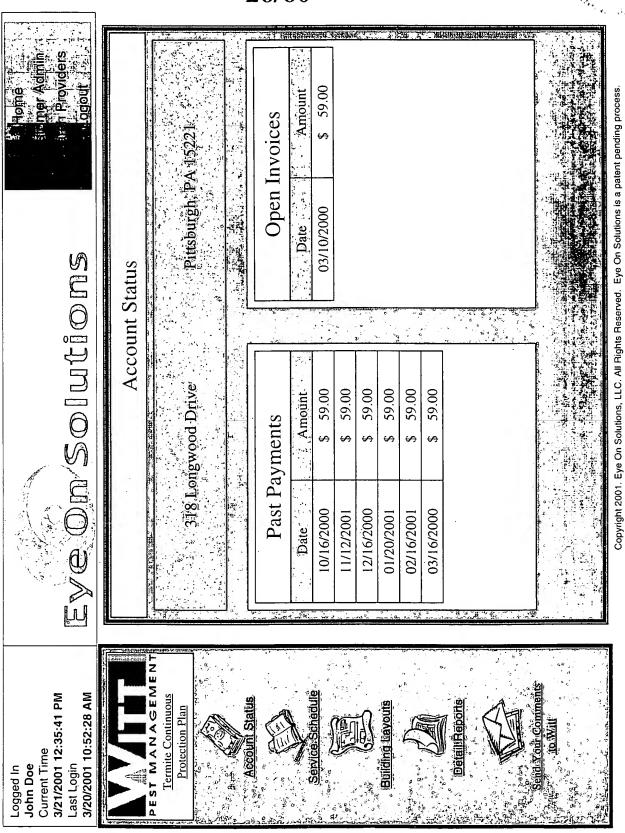


Figure 9D

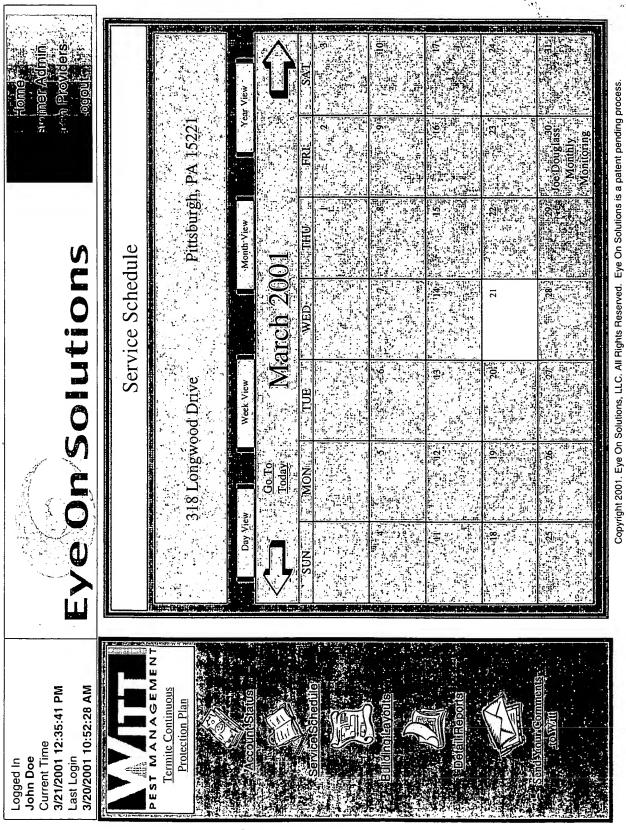


Figure 9E

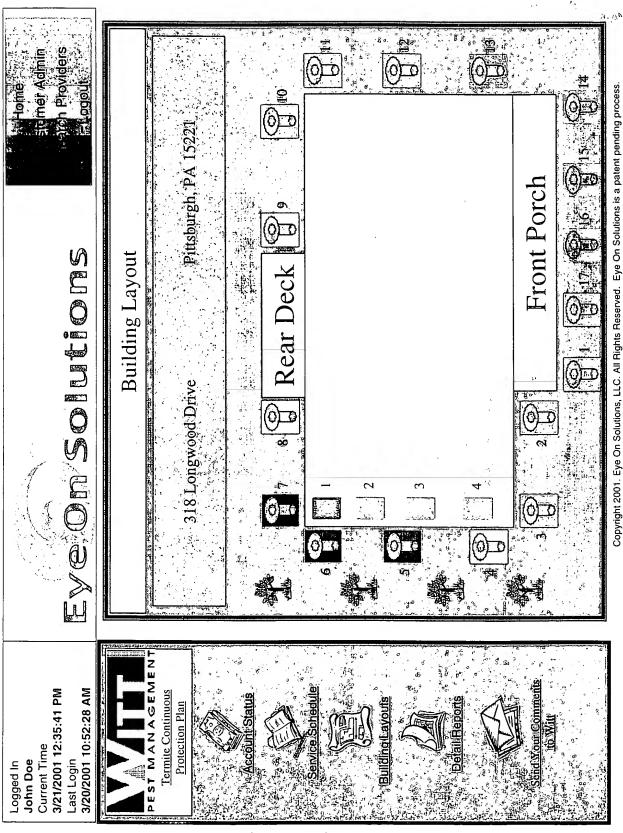


Figure 9F

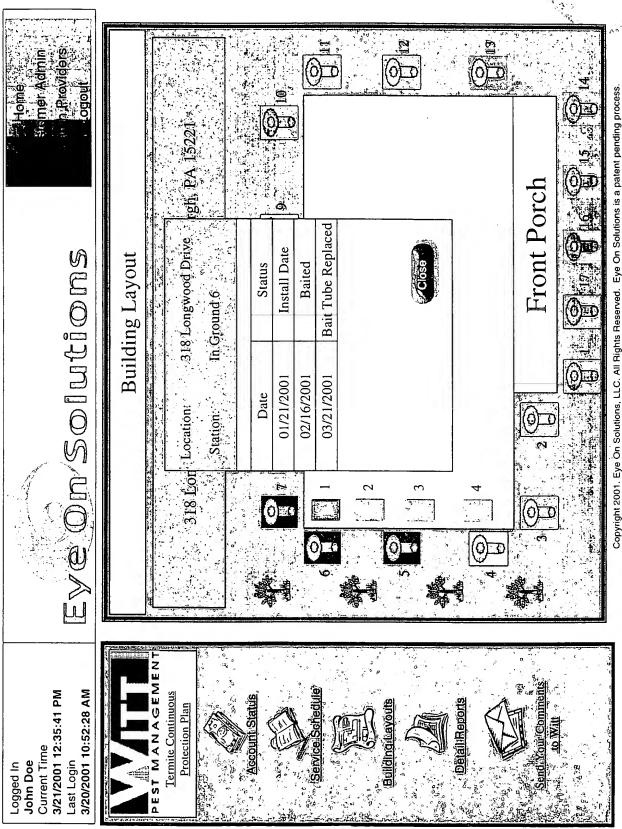


Figure 9G

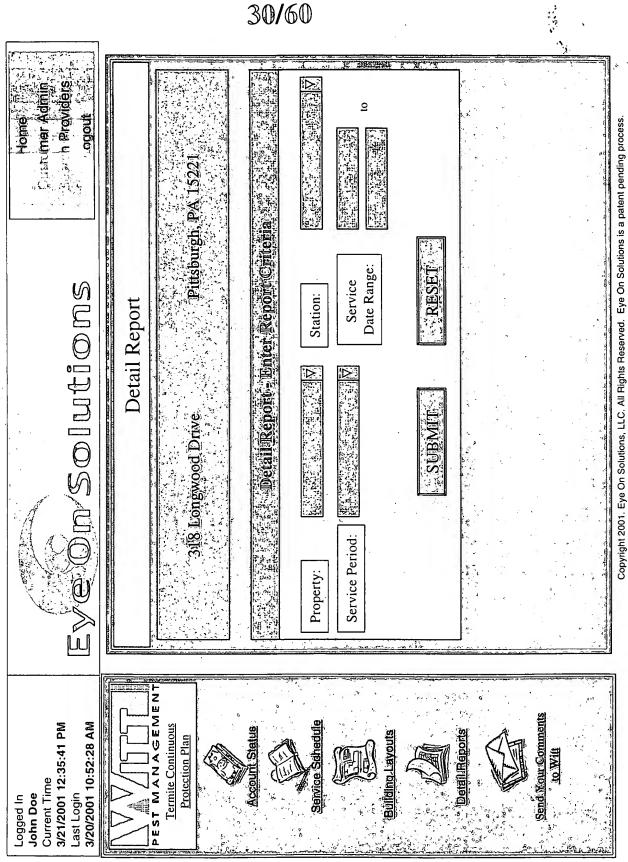


Figure 9H

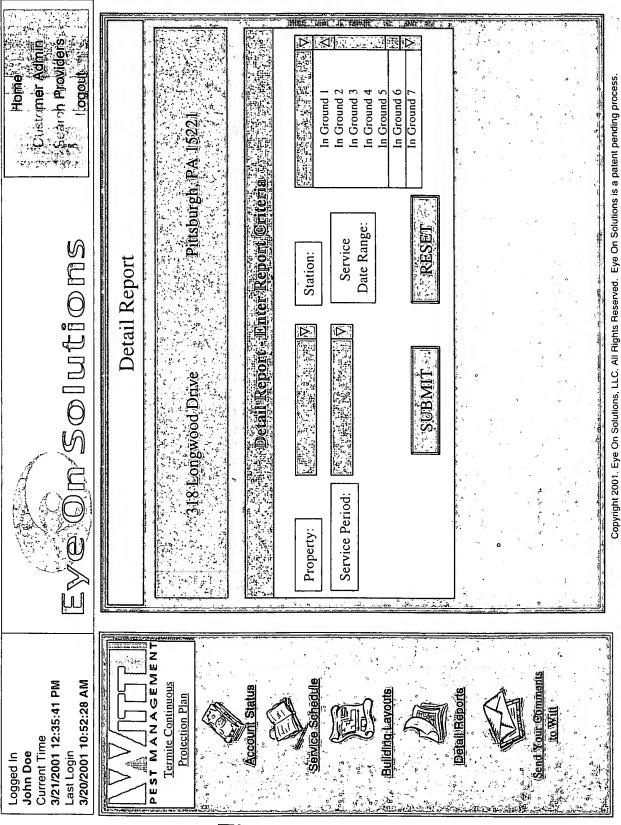


Figure 91

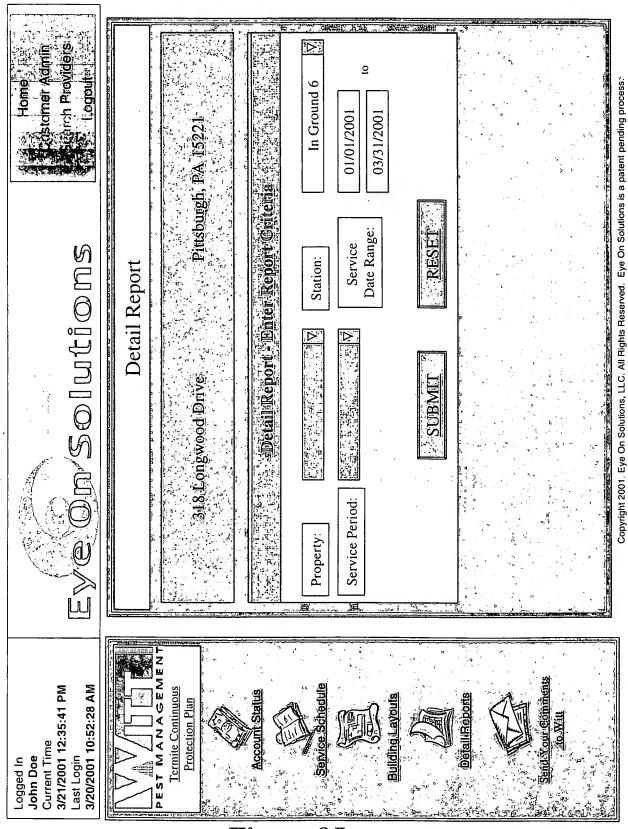


Figure 9J

Witt Pest Management

3/23/2001 10:34:31 AM

318 Longwood Drive

Pittsburgh, PA 15221

D. T.	Station In Ground-No. 6	und-No. 6			
	Service Type: Continuous Protection	ontinuous P		Service Date: 01/21/2001	Service Period: February 2001
	Unit	Value	Status	Condition of Termites	Conditions Found
	In Ground 6	1	Install Date	N/A	N/A
L					
	Station In Ground No. 65	und No. 6			
ر ی	Service Type: Continuous Protection	ontinuous P		Service Date: 02/16/2001	Service Period: March 2001
	Unit	Value	Status	Condition of Termites	Conditions Found
O Tz	In Ground 6	3	First Hit	Active	Leaking downspouts.
	In Ground 6	3	Baited	N/A	N/A
	Station in Ground No. 6	o.oN pun			
(0	Service Type: Continuous Protection	ontinuous Pi		Service Date: 03/21/2001	Service Period: March 2001
	Unit	Value	Status	Condition of Termites	Conditions Found
	In Ground 6	2	Bait tube replaced	Termites changing color to milky white.	Leaking downspouts.

Figure 9K

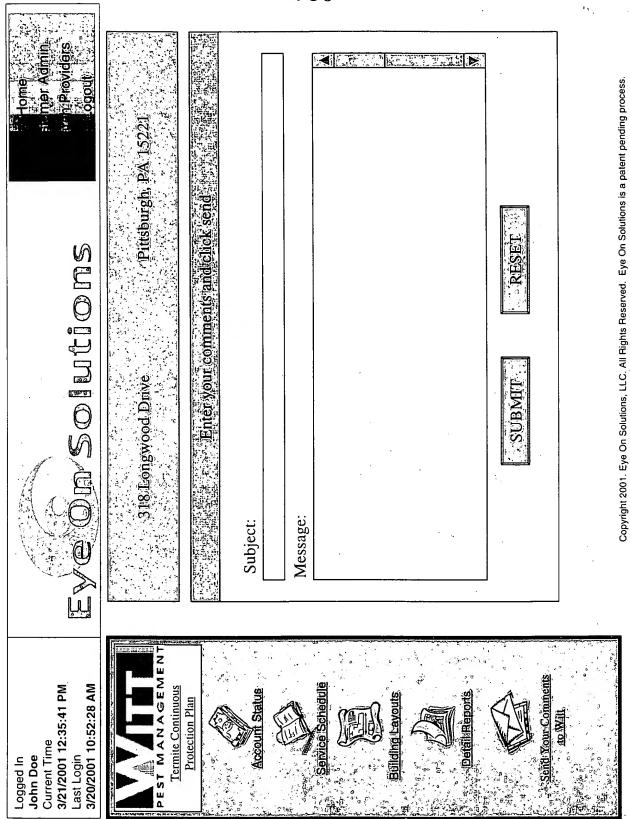


Figure 9L

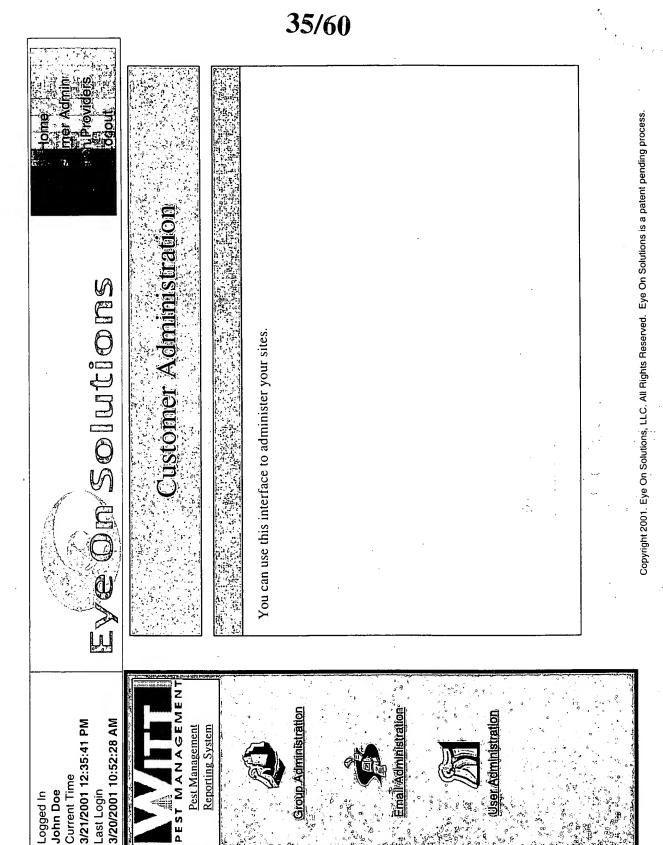


Figure 10A

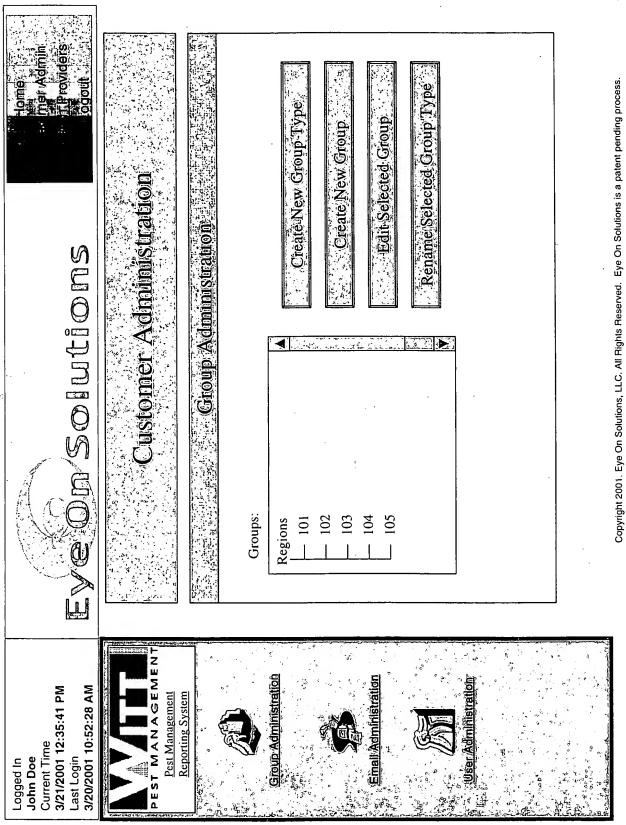


Figure 10B

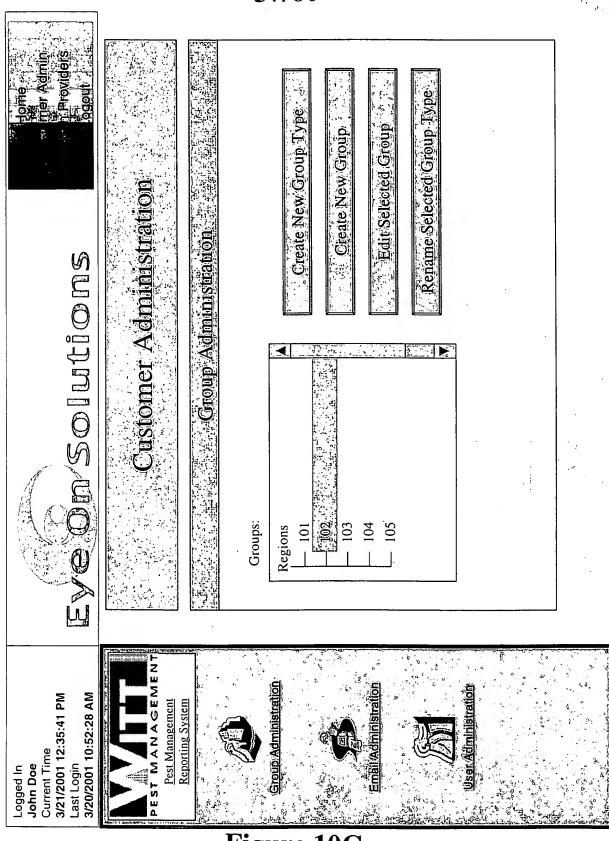


Figure 10C

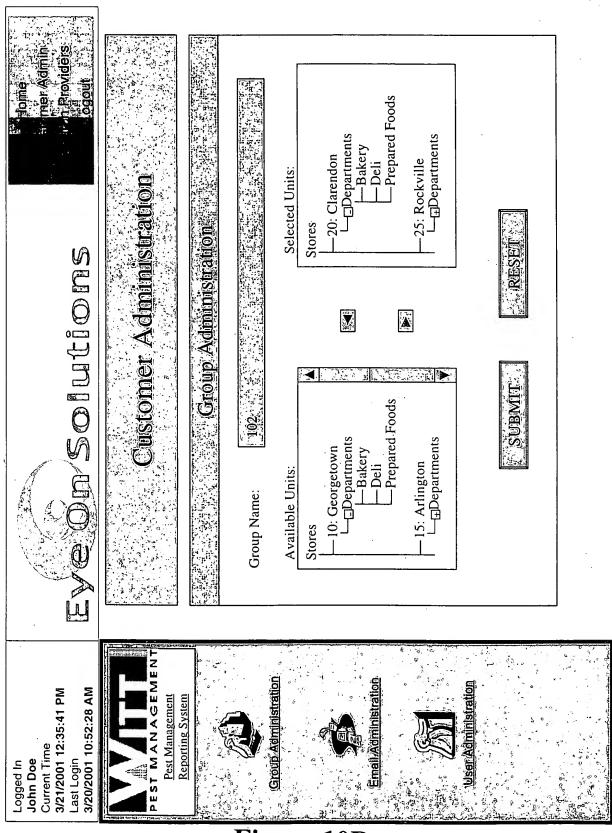


Figure 10D

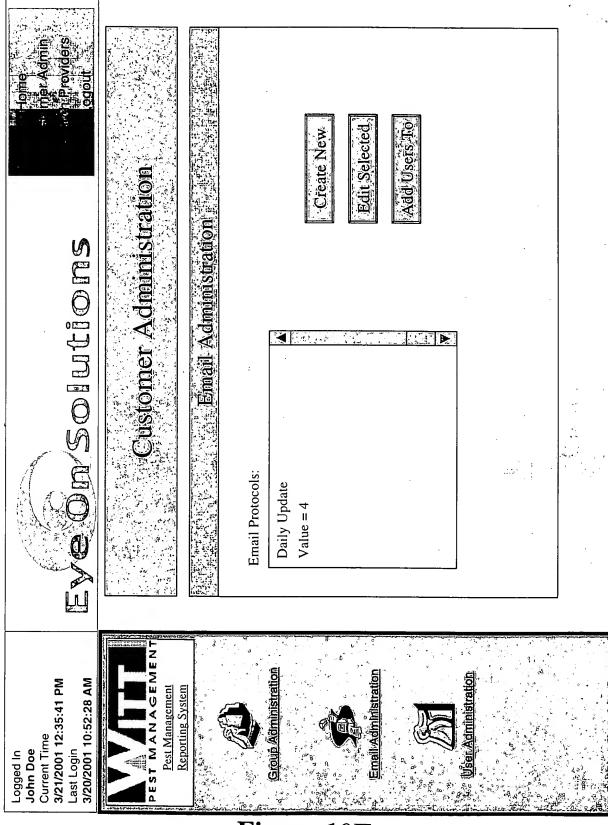


Figure 10E

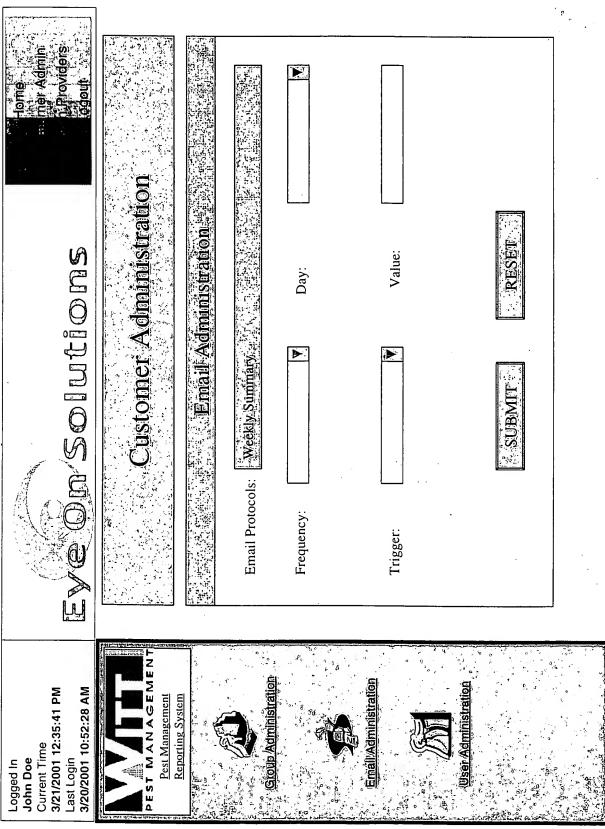


Figure 10F

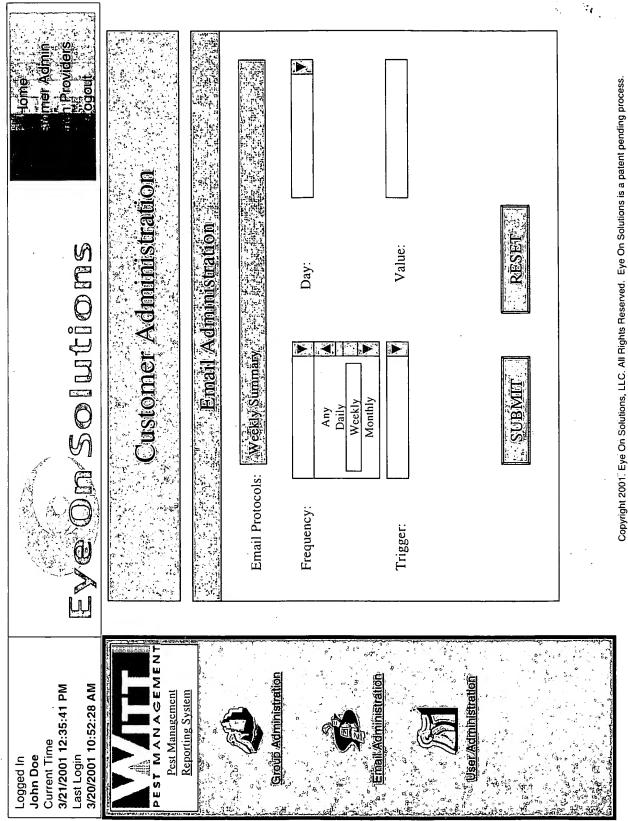


Figure 10G

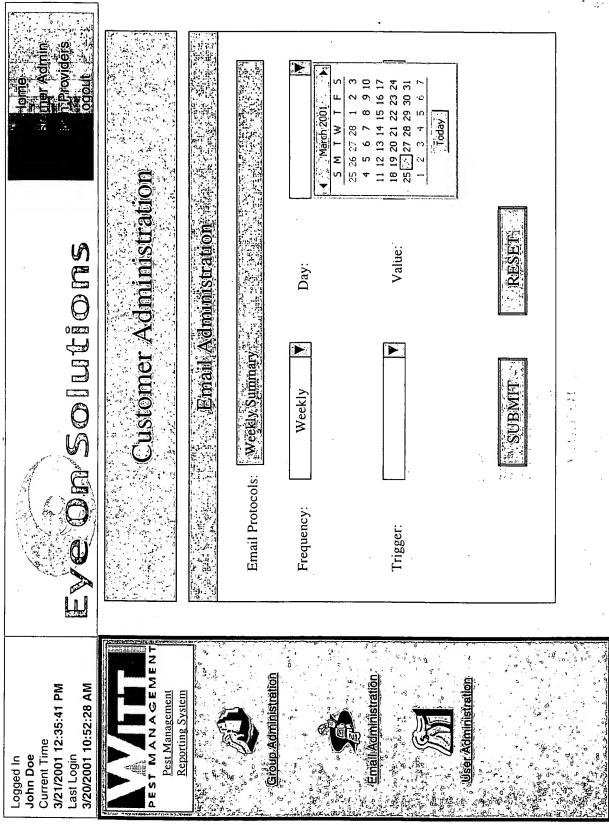


Figure 10H

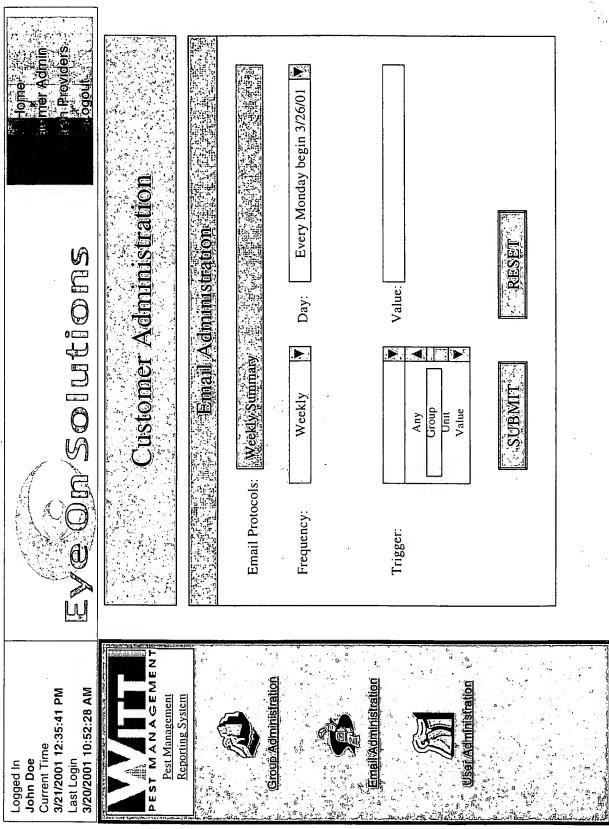


Figure 10I

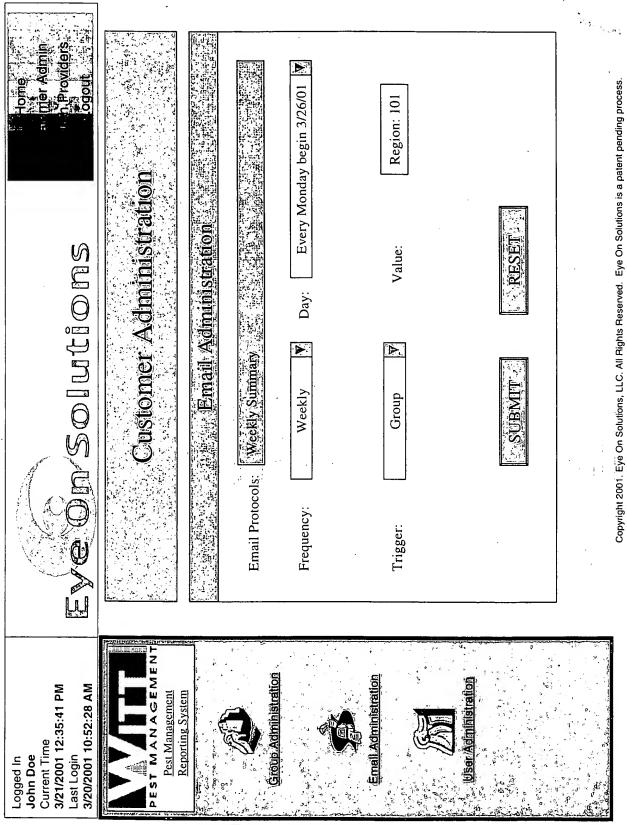


Figure 10J

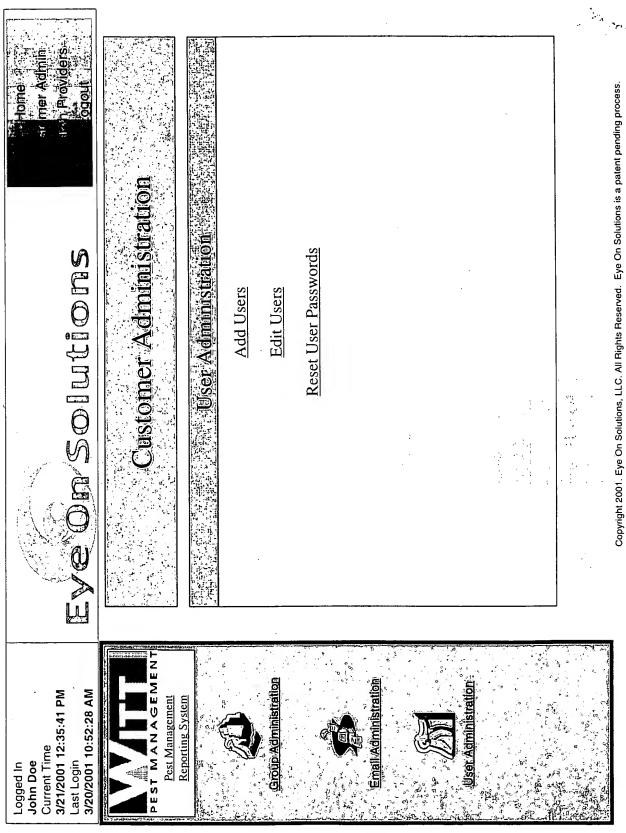


Figure 10K

Lycer Information UserName: First Name: Address 1: Address 2: City: Phone: Mobile:	SOUTE OINS	Customer Administration Groups Assignments Functional Areas Email Notification Email Address: Last Name: Last Name: State: State: Pager: *Entries marked in Red are required.	
	Eye On Solutions	UserName: Hirst Name: Address 1: City: Phone: Mobile:	

Figure 10L

EVE OM SOIUTIONS	Custometry User Information User Information User Information User Name: John Last Name: Doe	
Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM	PEST MANAGEMENT Reporting System Report System Reporting	200

Figure 10M

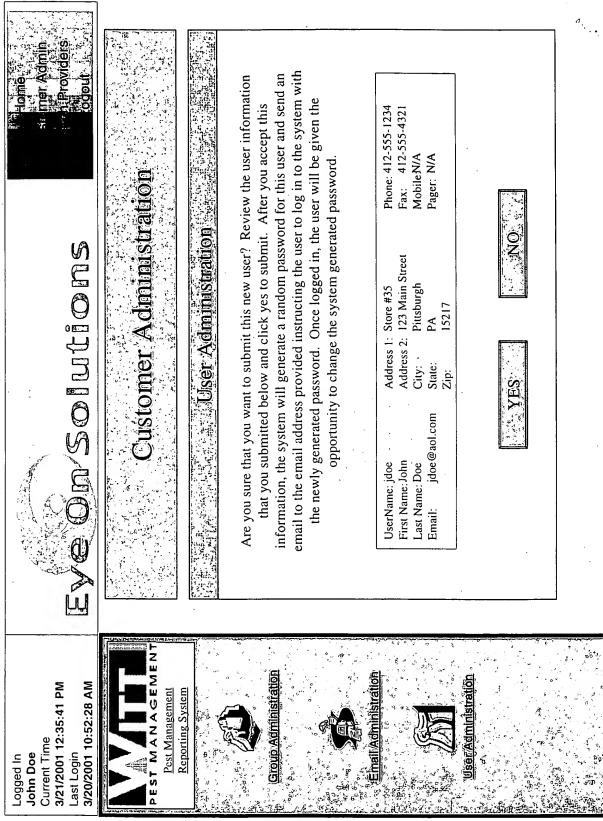


Figure 10N

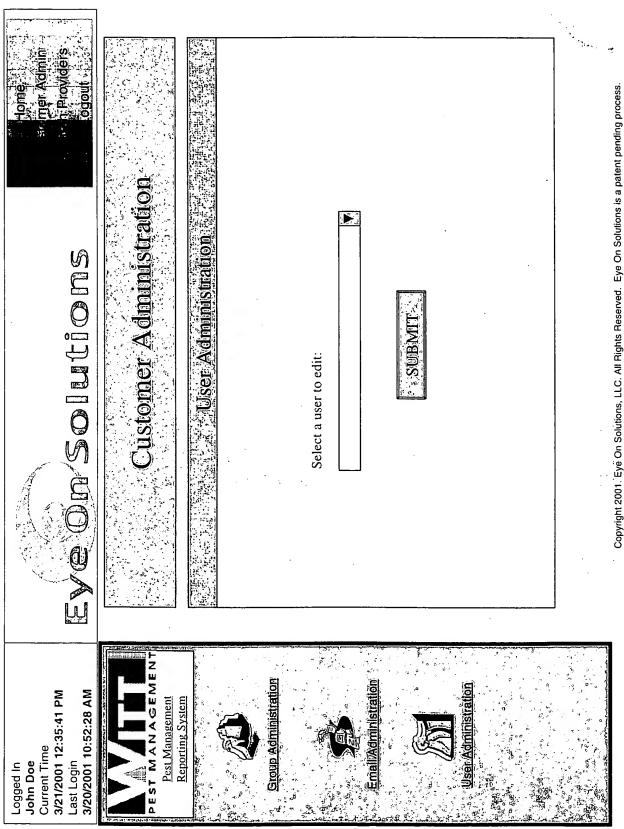


Figure 100

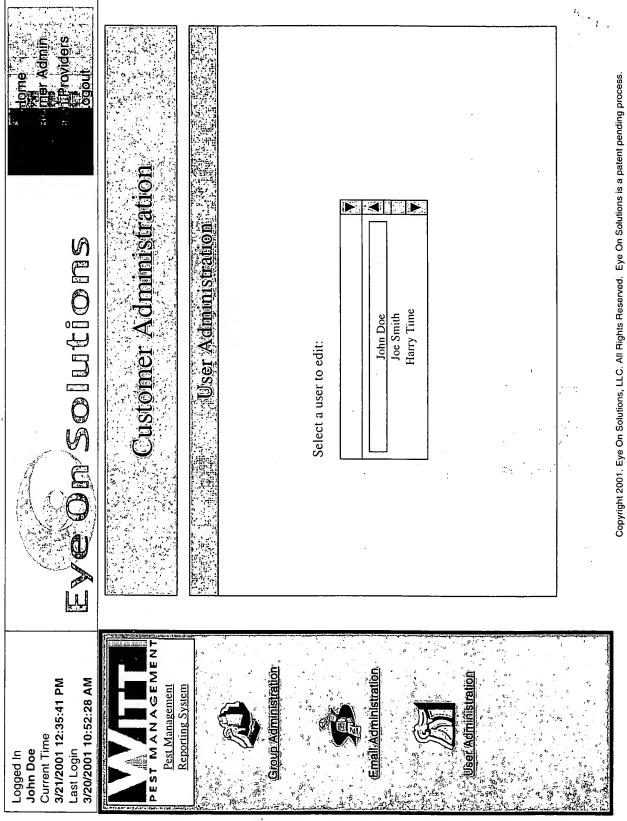


Figure 10P

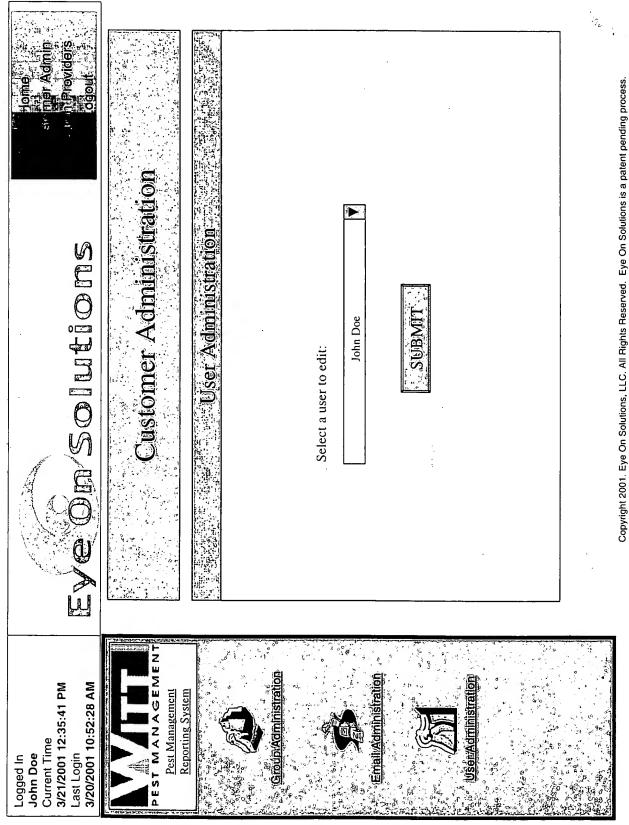


Figure 10Q

Home Admin		Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.
Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM		

Figure 10R

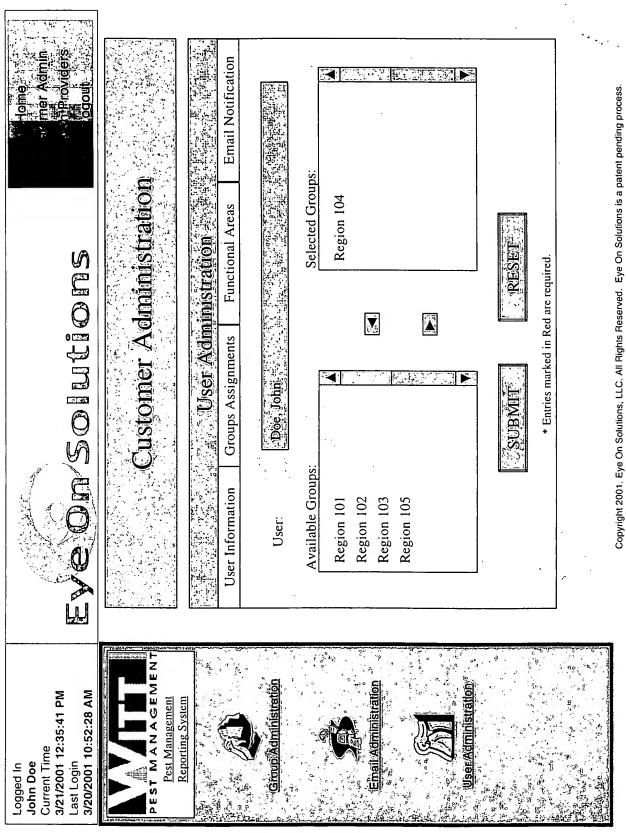


Figure 10S

Figure 10T

55/60

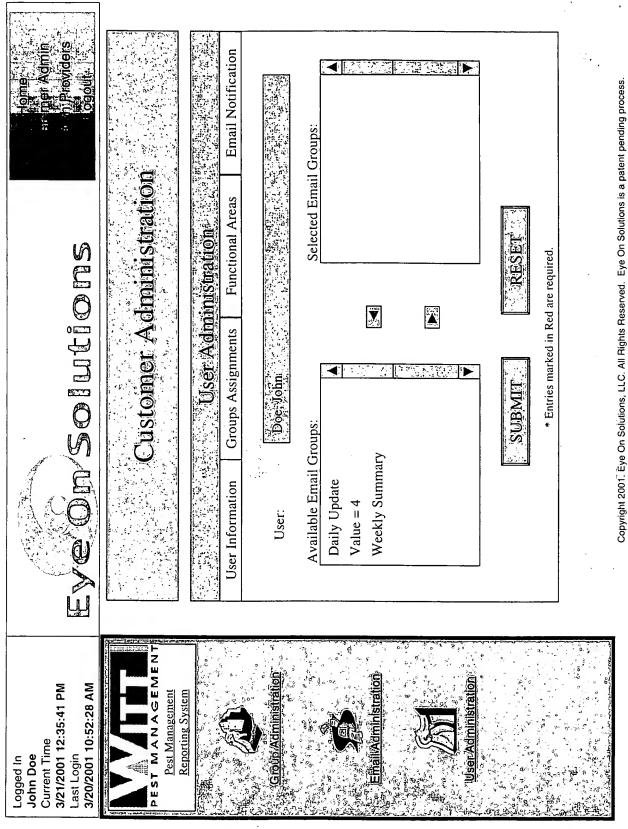


Figure 10U

56/60

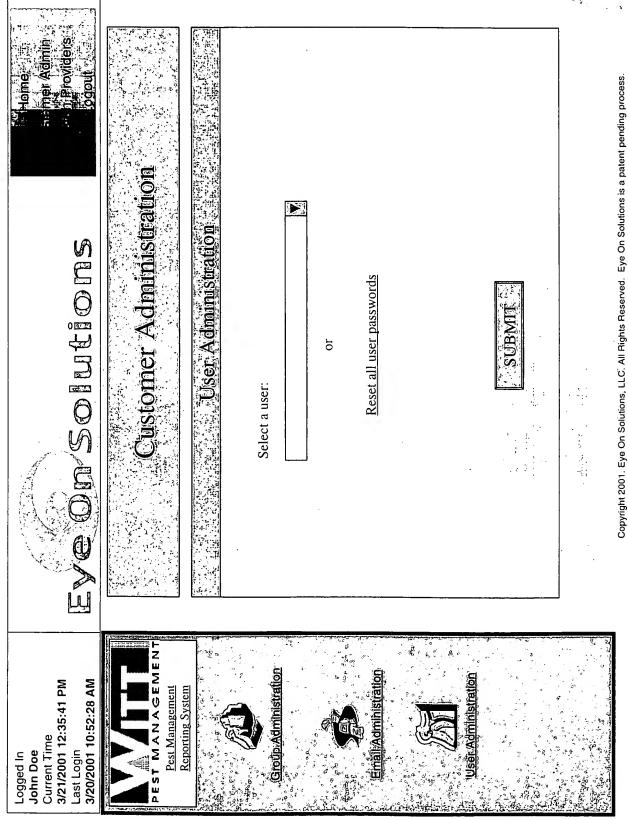


Figure 10V

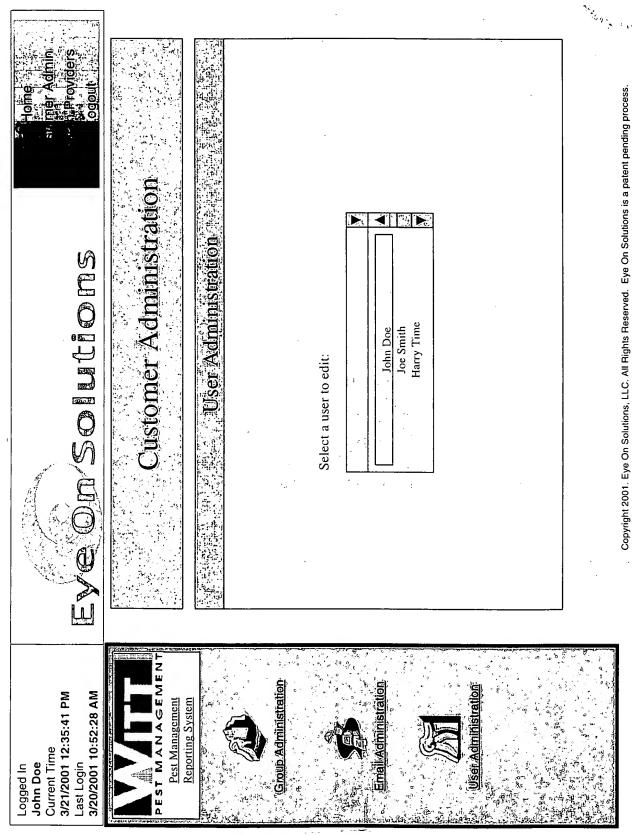


Figure 10W

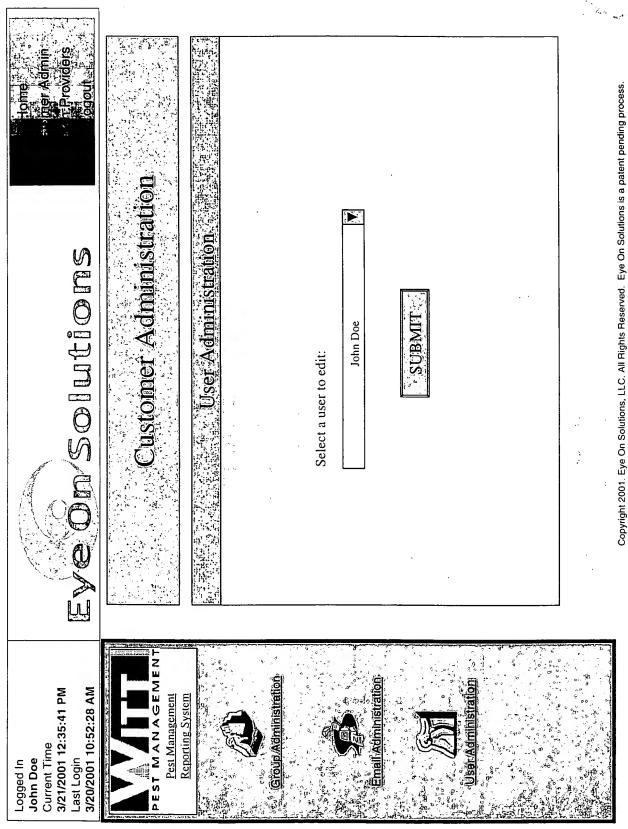
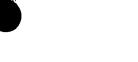


Figure 10X



59/60

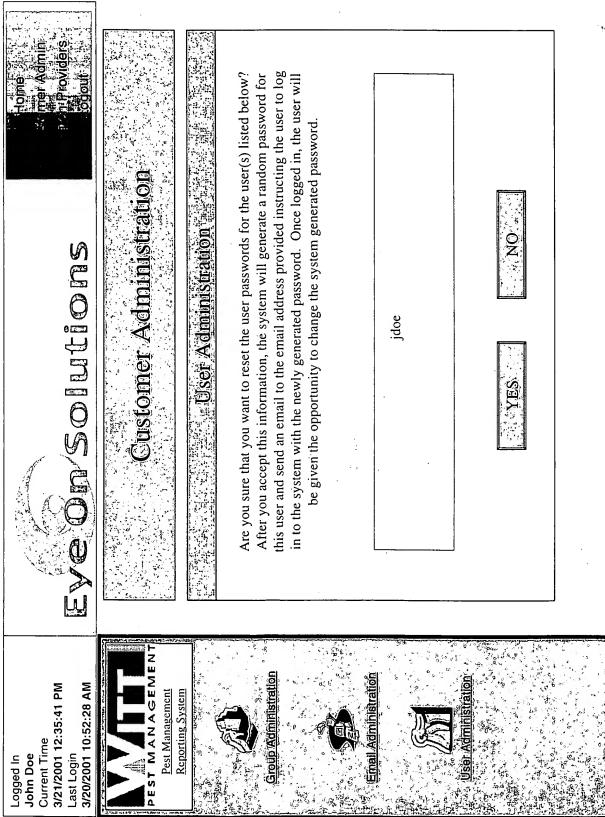


Figure 10Y



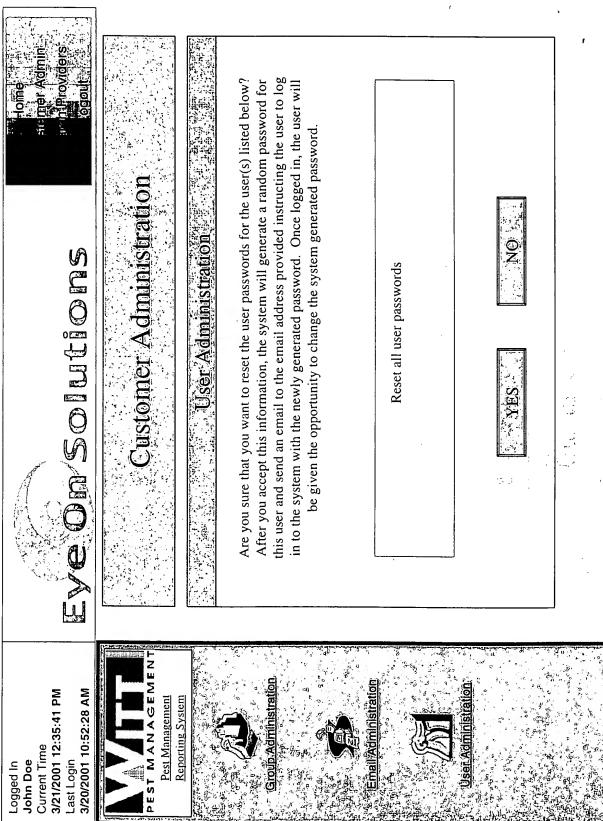


Figure 10Z